## Brook Lane Surgery Patient Participation Group (PPG)

## Notes of meeting 11 May 2022

Attended by

Susan Barton - Chair

Carolyn Hill – Practice Manager

Eric Sargeant

Jean Gange

Susan Waterman

Christopher Gibson

 Apologies Received: Jill Sadler,

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| **Item** | **Subject** | **Action** |
| 1 | **Welcome and Apologies given.**Apologies were received from Paul Lardner.. |  |
| 2 | **Surgery Update**.We have had a light touch CQC direct monitoring phone call. We were due a full assessment but these are late nationwide due to coronavirus. The results of the monitoring were positive, the inspector was happy with the surgery; we are moving in the right direction. The patient feedback from 36 respondents was very good. The access to the surgery is good, our immunisation record and COVID-19 vaccination record are excellent. Our cancer screening figures are also excellent. Finally the inspector was happy with the improvements made to the surgery building with regard to infection control made possible by the changes resulting from the fire we experienced.From October the government has plans to introduce evening and Saturday surgeries but these will generally be rearranged times for surgeries and not extra appointments as there are insufficient doctors here and nationwide to offer additional appointments.Across the country it is a struggle to get full staffing of GP’s. Dr Maison is no longer a partner at the surgery but fortunately is staying with us, moving to a salaried doctor position during August 2022. We are also fortunate in that Dr Tyrrell is here on Mondays. We have a new salaried GP working on a Friday who is planning on doing extra days. Furthermore it is hoped another doctor who is currently a locum at the surgery will join us on a more permanent basis.Procedure for booking a Doctor appointment. The coronavirus has changed things. Gradually there will be more face to face appointments but it is unlikely that we will never go back to 100% face to face appointments. The Open Access clinic on a Monday will not be re-introduced.The procedure for booking an appointment is that a patient phones in. The receptionists have a list of criteria to determine if the patient needs to see the doctor physically or if, as a first point of contact, a video or telephone call is sufficient. There are currently no doctor appointments bookable online, but blood tests may be bookable online shortly.*Question: What will be the impact of the CCG moving to an integrated care system mean and will this result in extra funding for the surgery?*Carolyn explained that the precise details are not yet known. |  |
| 3 | **Corona vaccine programme update.**Spring boosters are being delivered. There are about 1,800 still to do but they cannot be delivered until 6 months after the last vaccination. The booster being used is Moderna.Plans are in place for the Autumn flu/coronavirus vaccine. It is hoped we can deliver both at the same time (to 65+ but it may be 55+) but if the coronavirus vaccine is not available until later in the year we will go ahead and do the flu vaccines at the earliest time.There was a discussion regarding problems with parking issues and it was agreed to increase the number of volunteers undertaking car-parking duties. | .  |
| 4 | **Fareham Area Meeting** The next meeting is Tuesday 7th June from 10-11.30 but nobody present could attend the zoom meeting. Susan will contact Paul to see if he can represent us again.  | Susan to email Paul |
| 5 | **Fareham Community Hospital (FCH) review**Jill was not at the meeting so no update was available on this occasion |  |
| 6 | **AOB**At our next meeting we will invite Dr Ros Sexton, Matt Bailey (PCN Development Manager) and the chairs of the other PCN PPGs. Suggested agenda items might include::The enhanced service provision from October and patient access to their medical recordsA Newsletter, it was suggested would be a good idea. We need to finalise what items should be included. We could include our vaccination programme success, an introduction to the new doctors, the enhanced access and enhanced services through the PCN, signpost pharmacist and other service providers, reminding patients to register their mobile numbers and emails addresses with the surgery for ease of contact. Christopher said he could help with the design of the newsletter.  |  |
| 7 | **Date of next meeting**Susan will check in with Carolyn and inform us of the date of the next meeting in July dependant on when Dr Ros can attend. Provisionally it will be 13th or 20th July.  |  |