Brook Lane Surgery Patient Participation Group (PPG)

## Meeting 22 February 2023 at 17:30

**Attended by:**

Susan Barton - Chair

Carolyn Hill

(Practice Manager)

Jean Gange

Paul Lardner

Eric Sargeant

Susan Waterman

Jill Sadler

**Guests**:

Caroline New Lockswood PPG

Keith Holgate Stubbington PPG

**Apologies received from:**

Roy Deal, Janet Fry Stubbington Practice Manager

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| **Item** | **Subject** | **Action** |
| 1 | **Welcome, Introduction and Apologies given.**An apology was recorded from Janet Fry, and Roy Deal sent his apologies by email. |  |
| 2 | **Brook Lane Surgery Update.**The recent training on Life Support and the use of defibrillators, plus how to use fire hydrants was well attended and all agreed how useful it was. It will be on offer again.Dr Phillips has resigned and has already left the practice. New salaried GPs have been appointed. Dr Becky will do Tuesdays and Fridays and Dr James will do seven sessions a week.The surgery has 12,530 patients and these are shared out between the doctors for the purpose of each patient having a named doctor. The number allocated, for salaried GP’s, is 250 per session worked.The surgery has a geographic boundary for patients which is strictly adhered to.The surgery telephone system is to be updated soon which will speed up processes as calls will be integrated into the clinical system so a patient’s records will come up automatically. Phone calls will also be recorded.Carolyn informed us that Lockswood have reopened their books to relevant patients in their area and that Sovereign PCN now have a new name Meon Health PCN.**Stubbington surgery update:** They had their PPG meeting earlier in the week. They discussed staff movement in and out of the practice, recruitment and the health and wellbeing of staff. New premises are also required and so meetings have been held with local councillors and the MP to discuss assorted options, but as yet no decisions have been made.**Lockswood surgery update:**, they hold hybrid meetings. Their Terms of Reference need to be updated so it was suggested they use Brook Lane’s as a template and update according to their needs. They are also working hard at trying to recruit new members to their PPG | BLS terms of Reference to be shared with Lockswood PPG |
| 3 | **Fareham Area Meeting update**There has not been a recent meeting to report on. We discussed our continued concerns regarding new plans for the Fareham area meeting and it was decided that we will send a representative to the next meeting in March and see what develops. If it is considered a waste of our time attending, we will provide feedback and inform Elizabeth Kirkwood of our objections and then in effect boycott future meetings. | Susan will check her work commitments to see if she can attend the next meeting. |
| 4 | **Fareham Community Hospital update**Jill informed us that fund raising activities had been restarted with a recent quiz raising £500. The chemotherapy unit is proving very successful . blood tests are being held at the hospital again. The Friends of the hospital would welcome more gardening volunteers. The hospitality group of volunteers and those providing transport are being well used. The highly informative talks are being resumed, the first one is on March 22nd 6.30 start and will be on the increasing role being offered by local pharmacist services to support the work of medical centre. | Similar information to this could be included when we produce the next newsletter to patients. |
| 5 | **Feedback from guests** Paula reported on how welcoming the PCN surgeries have been since her appointment. The success and popularity of the surgeries have meant recruitment has been made easier and we have no vacancies for support staff unlike other surgeries. Twenty-five members of staff have been appointed including those covering health and wellbeing, lifestyle, social prescribers,pharmacy technicians and physio support. |  |
| 6 | **Items for the next meeting:**Items for next meeting - none raised at the meeting | All to email any items to Susan cc Carolyn |
| 7 | **Date of next meeting** Date and time of next meeting is 17.30 on Wednesday 19th April. |  |