

# Brook Lane Surgery Patient Participation Group (PPG)

## Notes of meeting 25<sup>th</sup> August 2021

Attended by

Susan Barton - Chair

Carolyn Hill - Practice Manager

Eric Sargeant

Jean Gange

Paul Lardner

Jill Sadler (5.30 arrival)

Caroline Joint Chair(Lockswood)

Apologies received from Keith Houlgate Chair at Stubbington

Item	Subject	Action
	<b>Welcome and Apologies</b> Given, and we were welcomed into the garden for our first face to face meeting.	
2	<b>Surgery Update</b> Carolyn reported that the new building has been completed and it is called The John Curtis suite, after the patient who donated the funding to equip it. New garden furniture has also been ordered for the staff from a donation made by another grateful patient. The surgery received a generous donation of office furniture from a company in Segensworth that was going into liquidation allowing them to replace various old furniture throughout the surgery.  The surgery is being overwhelmed by the demand to see a GP face to face; demand is up 140% pre COVID-19 numbers. We have a wonderful team at the surgery, both medical and administrative, who are working so hard and are supporting each other in these stressful times.  Carolyn reported that the new partner has settled in well, but the surgery is still unable to get any locums to help with the demand from patients.  Sadly there have been a number of abusive behaviour incidents towards reception staff by some patients, and as a result those patients have been removed from the surgery patient list.	

	<p>Carolyn reported that prescription requests are currently being turned around within 72 hours and that some services, for example breast screening are running behind schedule. Finally Carolyn advised that patients have access to musculoskeletal (MSK) referrals now that the surgery has access to a first contact practitioner who we share with the 2 other surgeries in the Coastal Primary Care Network (PCN).</p>	
3	<p><b>Vaccine programme update</b></p> <p>Brook Lane PPG members and volunteers will be asked if they are able to continue to volunteer to support the flu vaccine programmes. 2 people will be needed in the car park and 1 person to help supervise the queuing. Wearing of face is required on site for indoor and outdoor roles in accordance with NHS guidelines.</p> <p>Flu vaccines will be given separately to booster vaccines. All surgeries in the Coastal PCN will do their own flu vaccinations. At our surgery the flu clinics will first be organised for over 65 years on September 12th 8am-5pm (2400 injections) then the under 65 years September 18<sup>th</sup> 8am-11.30am. Another clinic will be held on 23<sup>rd</sup> October.</p> <p>In September children aged 2/3 years olds will be vaccinated at the surgery and older children who are eligible will be vaccinated at school.</p> <p>At the moment the surgery is offering coronavirus vaccines to 16/17 year old, and those 12/15 year old who are clinically vulnerable and those who live with someone who is vulnerable. The 11<sup>th</sup> September is currently the last date for coronavirus vaccines.</p> <p>As for booster coronavirus vaccines, we have no details as yet but the surgery has signed up from 6<sup>th</sup> September for the advanced service. Everyone who is eligible will receive the Pfizer vaccination, which has a 28 day shelf life.</p> <p>In response to a question Carolyn reminded the PPG that there is a reporting process for any serious side-effects from receiving the vaccines at the surgery. To date, we have reported no such concerns.</p>	<p>Susan will email members re offering to man the FluVaccine clinics</p>
4	<p><b>Fareham Locality Patient Group (FLPG)</b></p> <p>There have been no updates. Next meeting is 12 October 2021.</p>	

5	<p><b>Fareham Community Hospital (FCH) review</b></p> <p>Jill reported that FCH is still looking into a permanent renal programme at the hospital but we still do not know when this will happen. The task force set up by our local MP has not delivered on this objective yet.</p> <p>The chemotherapy unit is now at FCH, located in the Tom Smith room. As a result the dementia memory patients groups, held am/pm on Mondays, are having to relocate to the Royal British Legion facility in Park Gate. The Legion is offering a very reasonable rate of £10 per hour and it is hoped the Clinical Commissioning Group will continue to fund this. These meetings have been online meetings, but face to face meetings will resume in September.</p>	
6	<p><b>AOB</b></p> <p>There was no AOB raised</p>	
7	<p><b>Date of next meeting</b></p> <p>Wednesday 22<sup>nd</sup> September 2021</p> <p>We will meet inside all being well. We can decide on the day if the meeting needs to be changed to a virtual meeting.</p>	