Brook Lane Surgery

**Patient Participation Group (PPG)**

**Meeting: Wednesday 9 August at 18:30**

**Notes / Decisions / Actions**

**Attending**

Susan Barton - Chair

Carolyn Hill - Practice Manager

Dr Anna Maison

Jean Gange

Jill Sadler

Geoff Townley

Paul Lardner

Sue Winchester

Ken Clay

**Apologies Received**: Carole Bagley, Geoff Mason

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| **Item** | **Subject** |
| 1 | Surgery has purchased a new telephone system and will be using a text reminder system to help reduce DNAs |
| 2 | Better Local Care initiative – the surgery will not be taking part as it will not benefit our patients (see attachment) |
| 3 | The surgery is now a Dementia Friendly Practice |
| 4 | Renal Dialysis Update (see attachment) |
| 5 | Items for forthcoming newsletter:  1-4 above  Fareham memory Group (Jill) |
| 6 | Next Area Meeting - Ken |
| 7 | Next PPG Meeting – Suella Fernandez MP attending – date to be confirmed |